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27 FEB 1986

MEMORANDUM FOR: Director of Central Intelligence  
Deputy Director of Central Intelligence

FROM: William F. Donnelly [REDACTED]  
Director of Information Technology

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SUBJECT: SAFE Delivery 2

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1. I am pleased to report that the DI accepted SAFE Delivery 2 on 13 February. At acceptance, some 200,000 records were available in the Delivery 2 database, and more are being added every day. At this point there are between 30-50 active users of Delivery 2, but training courses are under way to prepare more people for the system. We expect [REDACTED] users on the system by year's end, bringing the total DI SAFE user population to [REDACTED] will continue with SAFE Delivery 1). This aggregate user population was the target number for late 1987.

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2. Delivery 2 is the first major technical achievement since SAFE redirection. Delivery 1 provided basic services to the customers and has become the mainstay of DI information handling activities. Delivery 2 comprises a much more sophisticated set of functions, including the ability to do multiple tasks on one workstation at the same time--e.g., read a cable, search a file, and compose a memo simultaneously. In due course, all DI users will be moved to Delivery 2. Right now, however, we lack the computer power and training facilities to handle the immediate transition of the current [REDACTED] users to the new system without interrupting someone's service for a protracted period.

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3. As with any new system, we are aware of certain fixes that are necessary even as Delivery 2 goes on line. We know also that as we address these, new ones will develop because increasing the number of users will test the system's limits. These are normal expectations for new technologies. Recognizing that the next months will involve some trial and error, the DI acceptance team made the following statement to Bob Gates:

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...Progress has been made. Delivery 2 works, in the main, and represents an impressive achievement. It is an extremely complex system that does things no other system in the world does and which, even in the present state, will be a valuable tool for DI analysts.

Our task now is to get SAFE Delivery 2 access for as many folks as possible as quickly as possible while smoothing out the rough edges. We will do our best.

--And so will OIT.

4. For 10 years or more, the DI and the Office of Data Processing (now OIT) have hoped that SAFE would become a reality. Clearly, at the beginning we wanted more than technology could provide. Then, as you know, the early attempt to deliver SAFE was handled badly by both the contractor and the government team. Through some tense times, neither the DI nor OIT nor its predecessor gave up on each other. It appears that with Delivery 2 we have passed together into a new era of analyst support. While we operate and adjust Delivery 2, our development efforts turn to Deliveries 3 and 4--mainly for DIA but with some DI application.

5. At a time of your choosing, we would be pleased to demonstrate Delivery 2 for you. When we have proven viability by successfully serving a larger number of customers for two months or so, we will have a formal ceremony to announce the establishment of this new capability. I hope that you will join us then, as well.

William F. Donnelly

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